

Notice of References CitedApplication/Control No.
09/855,004Applicant(s)/Patent Under
Reexamination
SMOLENSKI ET AL.Examiner
James S. WozniakArt Unit
2655

Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-6,173,266	01-2001	Marx et al.	704/270
	B	US-6,185,535	02-2001	Hedin et al.	704/270
	C	US-6,385,583	05-2002	Ladd et al.	704/270
	D	US-6,578,000	06-2003	Dodrill et al.	704/270
	E	US-2002/0164000	11-2002	COHEN et al.	379/88.17
	F	US-5,812,977	09-1998	Douglas, H. Russell	704/275
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	"Integration of a mixed-initiative dialogue manager into commercial IVR platforms;" Hanrieder, G.; Interactive Voice Technology for Telecommunications Applications, 1998. IVTTA '98. Proceedings. 1998 IEEE 4th Workshop , 29-30 Sept. 1998 Pages:77 - 82
	V	
	W	
	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.